



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding DVON PROPERTIES
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes LRE MNDC MNSD OLC FF O

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, dated July 27, 2017. The Tenants applied for the following relief pursuant to the *Residential Tenancy Act* (the "Act"):

- an order suspending or setting conditions on the Landlords' right to enter the rental unit;
- a monetary order for money owed or compensation for damage or loss;
- an order that the Landlords return all or part of the security deposit or pet damage deposit;
- an order that the Landlords comply with the *Act*, regulation, or the tenancy agreement;
- an order granting recovery of the filing fee; and
- other unspecified relief.

This matter was set for hearing by telephone conference call at 9:00 A.M. (Pacific Time) on October 11, 2017. The line remained open while the phone system was monitored for ten minutes and the only participants who called into the hearing during this time were the Respondents. Therefore, as the Applicants did not attend the hearing by 9:10 A.M., and the Respondents appeared and were ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 11, 2017

Residential Tenancy Branch