



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding NAI COMMERCIAL VICTORIA INC.  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      OLC, RP, PSF, RR, FF

### Introduction

Pursuant to section 58 of the Residential Tenancy Act (the “Act”), I was designated to hear an application regarding the above-noted tenancy. The tenants applied for:

- an Order that the landlord comply with the Act, regulations or tenancy agreement pursuant to section 62;
- an order that repairs be made pursuant to section 33;
- an order to reduce the rent for services not provided pursuant to section 65; and
- authorization to recover the filing fee for this application from the landlords pursuant to section 72.

This matter was set for hearing by telephone conference call at 11:00 am on October 23, 2017. The line remained open while the phone system was monitored for fifteen minutes and no participant called into the hearing during this time.

Rule 7.3 of the Rules of Procedure provides as follows:

**7.3 Consequences of not attending the hearing** – If a party or their agent fails to attend the hearing, the arbitrator may conduct the dispute resolution hearing in the absence of that party, or dismiss the application with or without leave to reapply.

Accordingly, as neither the applicant nor the respondent attended the hearing by 11:15am and **in the absence of any evidence or submissions I order the application dismissed without leave to reapply.** I make no findings on the merits of the matter. The issuance of this decision does not extend any applicable deadlines under the Act.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 24, 2017

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Residential Tenancy Branch