



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding MAPLE SUNSHINE HOLDINGS INC
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MT RR

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, received at the Residential Tenancy Branch on August 11, 2017 (the "Application"). The Tenants applied for the following relief pursuant to the *Residential Tenancy Act* (the "Act"):

- an order granting more time to make an application to cancel a notice to end tenancy; and
- an order allowing the Tenants to reduce rent for repairs, services, or facilities agreed upon but not provided.

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on November 6, 2017. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 7, 2017

Residential Tenancy Branch