



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC MNSD O

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, dated June 16, 2017. The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act*:

- a monetary order for money owed or compensation for damage or loss;
- an order that the Landlords return all or part of the security deposit or pet damage deposit; and
- other unspecified relief.

This matter was set for hearing by telephone conference call at 1:30 P.M. (Pacific Time) on November 28, 2017. The line remained open while the phone system was monitored for ten minutes and the only participants who called into the hearing during this time were the Respondents. Therefore, as the Applicants did not attend the hearing by 1:40 P.M, and the Respondents appeared and were ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 28, 2017

Residential Tenancy Branch