



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding PROSPERO INTERNATIONAL REALTY INC.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC, OLC, ERP, RP, FF

Introduction

The tenant applies for repair orders and a monetary award for damages relating to three different flooding events in the rental unit.

The parties were able to resolve this matter at the hearing.

It was agreed that the landlord is proceeding with necessary repairs in a manner acceptable to the tenant. The repairs are not yet finished and so the tenant is granted leave to re-apply for events related to the repairs and occurring after this settlement date.

It was agreed the landlord will pay the tenant \$4500.00 in resolution of the tenant's monetary claim. The tenant will have a monetary order against the landlord in that amount.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 05, 2017

Residential Tenancy Branch