



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes CNC, MNDC, OLC, RP, LA

Introduction

On October 1, 2017, the Tenants submitted an Application for Dispute Resolution requesting to cancel Notice to End Tenancy for Cause; a monetary order for money owed or compensation for damage or loss under the Act; repairs to the unit; and authorization to change the locks.

This matter was set for hearing by telephone conference call at 9:00 am on this date. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 9:10 am, I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 14, 2017

Residential Tenancy Branch