



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      RR

### Introduction

This hearing dealt with an Application for Dispute Resolution by the tenant to reduce rent for repairs, services or facilities agreed upon but not provided.

Both parties appeared. During the hearing the parties agreed to settle these matters, on the following conditions:

- 1) The landlord agreed to have another pest control company attend and inspect the tenant's rental unit for bed bugs, no later than January 15, 2018.

This settlement agreement was reached in accordance with section 63 of the *Residential Tenancy Act*.

The tenant must comply with all directions and instructions of the pest control company.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 21, 2017

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Residential Tenancy Branch