



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes          OPC,

### Introduction

On October 10, 2017, the Landlord submitted an Application for Dispute Resolution for an order of possession for the rental unit, and for the Tenant to pay for the cost of the filing fee.

This matter was set for hearing by telephone conference call at 11:00 am on this date. The Tenant attended the teleconference hearing; however, the Landlords did not.

The Tenant submitted that she received an email from an unknown source indicating there was a hearing, so she called the Residential Tenancy Branch and was informed of the hearing information.

The Tenant testified that she moved out of the rental unit on October 31, 2017.

The line remained open while the phone system was monitored for ten minutes and the Applicants did not call into the hearing during this time.

As the Applicants did not attend the hearing by 11:10 am, I dismiss the Landlords application with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 27, 2017

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Residential Tenancy Branch