



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ZKC INVESTMENTS LTD
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC OLC FF

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on September 28, 2017. The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act* (the "*Act*"):

- a monetary order for money owed or compensation for damage or loss;
- an order that the Landlord comply with the *Act*, regulation, or a tenancy agreement; and
- an order granting recovery of the filing fee.

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on December 12, 2017. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 13, 2017

Residential Tenancy Branch