



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes RP, ERP, PSF, MNDC, OLC, FF

Introduction

The tenants applies for a repair order, a restoration of wifi service and a monetary award for inconvenience resulting from the landlord's alleged failure to repair.

The attending parties were able to resolve this dispute at the hearing. It was agreed:

1. This tenancy will end on February 28, 2018 and the landlord will have an order of possession for one o'clock in the afternoon on that date.
2. The February rent will be reduced by one-half, to \$525.00.
3. The landlord will provide the tenants with wifi service at no cost until the end of the tenancy. The tenants agree not to download entertainment videos over the landlord's wifi service,
4. The parties will evenly split the \$100.00 filing fee paid by the tenants for this application. The tenants may reduce their February rent from \$525.00 to \$475.00 in full satisfaction of the fee.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 17, 2018

Residential Tenancy Branch