



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNR, MND, MNSD, MNDC, FF

### Introduction

On August 17, 2017, the Landlord submitted an Application for Dispute Resolution for a monetary order for unpaid rent or utilities; damage to the unit; to keep the security deposit; and to recover the cost of the filing fee.

The matter was scheduled as a teleconference hearing at 3:00 pm.. The Tenants attended the hearing; however, the Landlords did not. The Tenants testified that they received the Notice of Hearing from the Landlord in late 2017. The Tenants testified that they are ready to proceed with the hearing.

The line remained open while the phone system was monitored for ten minutes and the Applicants did not call into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 3:10 pm and since the Tenants were present and ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: February 14, 2018

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Residential Tenancy Branch