



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding DUNSMUIR ROAD HOLDINGS INC., PACIFIC COVE  
PROPERTIES  
and [tenant name suppressed to protect privacy]

## **DECISION AND RECORD OF SETTLEMENT**

**Dispute Codes**      MNDC, RR

### **Introduction**

The tenant's application under the *Residential Tenancy Act* (the Act) sought compensation and a rent reduction for a service or facility agreed upon but not provided pursuant to Section 27 of the Act, namely a terminated cablevision service (cable service). The parties acknowledged exchange of evidence as also submitted to me. Both parties attended the hearing. The tenant was represented by their 2 legal advocates. The landlord's 3 representatives attended with the landlord's legal counsel.

### **Background and Evidence**

**Section 63** of the *Residential Tenancy Act* provides that the parties may attempt to settle their dispute during a hearing. Pursuant to this provision, some discussion between the parties led to resolution of this matter. As a result the parties confirmed to me **that they both agreed as follows;**

1. That the landlord will provide the tenant with **\$550.00** as full and in final satisfaction of the tenant's application.
2. That this settlement is confidential between the parties and neither will share the particulars of this settlement with other tenants or publicly, whatsoever.

With benefit of informed counsel both parties testified in the hearing confirming to me that they understood and agreed to the above terms, and that the settlement particulars comprise the full and final settlement of all aspects of this dispute.

So as to perfect this agreement,

**I Order** the tenant may deduct the agreed amount of **\$550.00** from a future rent.

**Conclusion**

The parties settled their dispute in the above terms.

**This Decision and settlement are final and binding.**

*This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.*

Dated: March 13, 2018

---

Residential Tenancy Branch