



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding DUNSMUIR ROAD HOLDINGS INC., PACIFIC COVE PROPERTIES
and [tenant name suppressed to protect privacy]

DECISION AND RECORD OF SETTLEMENT

Dispute Codes MNDC, RR, FF

Introduction

The tenant's application under the *Residential Tenancy Act* (the Act) sought compensation and a rent reduction for a service or facility agreed upon but not provided pursuant to Section 27 of the Act, namely a terminated cablevision service (cable service). The parties acknowledged exchange of evidence as also submitted to me. Both parties attended the hearing. The tenants were represented by their 2 legal advocates. The landlord's 3 representatives attended with the landlord's legal counsel.

Background and Evidence

Section 63 of the *Residential Tenancy Act* provides that the parties may attempt to settle their dispute during a hearing. Pursuant to this provision, some discussion between the parties led to resolution of this matter. As a result the parties confirmed to me **that they both agreed as follows;**

1. That the landlord will provide the tenants with **\$550.00** as full and in final satisfaction of the tenant's application.
2. That this settlement is confidential between the parties and neither will share the particulars of this settlement with other tenants or publicly, whatsoever.

With benefit of informed counsel both parties testified in the hearing confirming to me that they understood and agreed to the above terms, and that the settlement particulars comprise the full and final settlement of all aspects of this dispute.

So as to perfect this agreement,

I Order the tenants may deduct the agreed amount of **\$550.00** from a future rent.

Conclusion

The parties settled their dispute in the above terms.

This Decision and settlement are final and binding.

This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.

Dated: March 13, 2018

Residential Tenancy Branch