

Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the "Act") for:

• authorization to obtain a return of all or a portion of her security deposit pursuant to section 38.

Both tenants attended the hearing via conference call and provided affirmed testimony. The landlords did not attend or submit any documentary evidence. The tenants stated that the landlords were served with the notice of hearing package via Canada Post Registered Mail on November 1, 2017. The tenants stated that after the application was filed, the tenants were confused as to how the package was to be served to the landlords.

At the outset the tenants stated that they wished to withdraw their application for dispute. As such, no further action is required.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.

Dated: March 02, 2018

Residential Tenancy Branch