# **Dispute Resolution Services**

Residential Tenancy Branch Office of Housing and Construction Standards

## DECISION

Dispute Codes MND, MNR, FF, O

#### Introduction

This hearing convened as a result of a Landlord's Application for Dispute Resolution, filed on August 30, 2017, wherein the Landlord sought monetary compensation from the Tenants for unpaid rent and damage to the rental unit, recovery of the filing fee and other unspecified relief.

The hearing was scheduled for telephone conference at 1:30 p.m. on March 19, 2018. The line was monitored for 15 minutes and only one person called in on the line. I was not able to identify the person who called in on the line, and could not understand what they were saying due to a poor phone connection. I asked that they hang up and call back into the hearing. I waited an additional five minutes and they did not call back on the line.

#### Analysis and Conclusion

Rules 7.1 and 7.3 of the *Residential Tenancy Branch Rules of Procedure* provides as follows:

#### **Commencement of Hearing:**

The hearing must commence at the scheduled time unless otherwise decided by the arbitrator.

### Consequences of not attending the hearing

If a party or their agent fails to attend the hearing, the arbitrator may conduct the dispute resolution hearing in the absence of that party, or dismiss the application, with or without leave to re-apply.

As neither party as able to effectively call into the hearing, I dismiss the Landlord';s claim with leave to reapply. I note this does not extend any applicable time limits under the Act.

This Decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 19, 2018

Residential Tenancy Branch