



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ONE WEST PROPERTIES CORP.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNSD

This hearing dealt with applications from the tenants pursuant to the *Residential Tenancy Act* (the *Act*).

The tenants applied for:

- authorization to obtain a return of all or a portion of their security deposit pursuant to section 38.

The matter was set for hearing by telephone conference call at 1:30 pm on April 18, 2018. Neither party attended although I left the teleconference hearing connection open for fifteen minutes to enable them to call. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that I was the only one who had called into this teleconference.

Conclusion

As neither the applicant nor the respondent attended the hearing and in the absence of any evidence or submissions, I order the application dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 18, 2018

Residential Tenancy Branch