



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ATIRA PROPERTY MANAGEMENT COLONIAL
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes ERP RP

Introduction

This hearing was convened by way of conference call concerning an application made by the tenant seeking an order that the landlord make repairs to the unit, site or property and for an order that the landlord make emergency repairs for health or safety reasons.

The tenant was represented at the hearing by an agent, and 2 agents of the landlord also attended the hearing, during which the parties agreed that the address of the rental unit is incorrect on the Tenant's Application for Dispute Resolution, and agreed to amend it. The frontal page of this Decision reflects that amendment.

Also, during the course of the hearing, the parties agreed to settle this dispute, and the landlord will ensure that the plumbing issue in the rental unit will be permanently repaired by May 11, 2018.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

Conclusion

For the reasons set out above, and by consent, I hereby order the landlord to have the plumbing issue for the rental unit permanently repaired by no later than May 11, 2018.

This order is final and binding and may be enforced.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 25, 2018

Residential Tenancy Branch