



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      FF, MNSD

### Introduction

On September 20, 2017, the Tenants made an Application for Dispute Resolution seeking an Order for the Landlord to comply with the Act, Regulation, or tenancy agreement and return the security deposit. The Tenants are also seeking to recover the filing fee.

Neither party attended at the appointed time set for the hearing, although I waited 15 minutes to enable them to participate in this hearing scheduled for 1:30 PM on April 17, 2018. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that I was the only person who had called into this teleconference. Therefore, as the Applicants did not attend the hearing by 1:45 PM, I dismiss this claim with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 19, 2018

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Residential Tenancy Branch