



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      FF, MNSD

This matter was set for a conference call hearing at 3:00 p.m. on this date. The tenant participated in the hearing, the landlord did not. The tenant testified that the landlords were served by registered mail on September 23, 2017. The tenant was unable to provide the receipt to support that evidence. In addition, the Canada Post website tracking section stated:

*"Unfortunately, the number you entered is not in our tracking system"*

The tenant was unable to provide sufficient evidence to determine whether service was executed. The tenant was unable to satisfy me that the landlords had been served the Notice of Hearing Documents and application in accordance with Section 89 of the Act and as a result, I dismiss the tenant's application with leave to reapply. Leave to reapply is not an extension of any applicable limitation period.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 18, 2018

---

Residential Tenancy Branch