



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding PEMBERTON HOLMES  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      DRI, FF

### Introduction

This matter dealt with an application by the Tenant to dispute a Notice of Rent Increase and to recover the filing fee.

During the course of the hearing, the parties reached an agreement to settle these matters, on the following conditions:

1. The Landlord and Tenant agreed the Notice of Rent Increase mailed out by the Landlord December 20, 2017 has an effective date as of May 1, 2018. The Tenant said he did not receive the Notice of Rent Increase by mail and that was his reason for disputing the Notice. The parties agreed that the Tenant's June 2018 rent would be adjusted to the previous rent amount of \$1,590.00 as a one time rent adjustment for compensation for any confusion with regard to the service of the Notice of Rent Increase.

Under section 63 (1) the director can assist parties or offer parties an opportunity to settle their dispute. Pursuant to section 63 of the Act the Landlord and the Tenant agreed to the above arrangement.

As no further action is required on this file, the file is closed.

Conclusion

The Notice of Rent Increase is effective May 1, 2018.

The Tenant's June 2018 rent is adjusted to \$1,590.00 as a one time adjustment.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 15, 2018

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Residential Tenancy Branch