



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding NVV. INC.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes LAT LRE MNDCT OLC

Introduction

This hearing was scheduled to convene at 11:00 a.m. this date by way of conference call concerning an application made by the tenant seeking an order permitting the tenant to change the locks to the rental unit; for an order limiting or setting conditions on the landlord's right to enter the rental unit; for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement; and for an order that the landlord comply with the *Act*, regulation or tenancy agreement.

An agent for the landlord attended the hearing prepared to respond to the tenant's application, however the line remained open while the phone system was monitored for in excess of 15 minutes and no one for the tenant joined the call. Therefore, I dismiss the tenant's application.

Conclusion

For the reasons set out above, the tenant's application is hereby dismissed.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 31, 2018

Residential Tenancy Branch