



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MND, MNR, FF

### Introduction

This hearing convened as a result of a Landlords' Application for Dispute Resolution filed on October 11, 2018 wherein the Landlords sought monetary compensation from the Tenant as well as recovery of the filing fee.

The matter was set for hearing by telephone conference call at 1:00 p.m. on May 24, 2018. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. I also confirmed from the teleconference system that I was the only person who had called into this teleconference.

I confirmed that the correct call-in numbers for toll free calling and participant codes had been provided in the Notice of Hearing; however, the call-in number for local calling in the Greater Vancouver area was incorrect.

I waited 24 hours after the hearing, and confirmed that neither party contacted the Residential Tenancy Branch to report any attempt to call into the hearing.

### Analysis and Conclusion

Rule 7 of the *Residential Tenancy Branch Rules of Procedure* provides in part as follow:

#### **7.1 Commencement of the dispute resolution hearing**

The dispute resolution hearing will commence at the scheduled time unless otherwise set by the arbitrator.

#### **7.3 Consequences of not attending the hearing**

If a party or their agent fails to attend the hearing, the arbitrator may conduct the dispute resolution hearing in the absence of that party, or dismiss the application, with or without leave to re-apply.

#### **7.4 Evidence must be presented**

Evidence must be presented by the party who submitted it, or by the party's agent.

If a party or their agent does not attend the hearing to present evidence, any written submissions supplied may or may not be considered.

As neither party called into the hearing by 1:10 p.m., I dismiss the Landlords' claim with leave to reapply. I note this does not extend any applicable time limits under the Act.

This Decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 25, 2018

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Residential Tenancy Branch