



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding CORNERSTONE PROPERTIES LTD.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes OLC, FFT

Introduction

This hearing was convened by way of conference call concerning an application made by the tenant seeking an order that the landlord comply with the *Act*, regulation or tenancy agreement and to recover the filing fee from the landlord for the cost of the application.

The tenant and an agent for the landlord attended the hearing, during which the parties agreed to settle this dispute in the following terms:

1. the tenant will provide the landlord with videos depicting noise complaints;
2. the landlord will meet with the tenant in the lower level unit to discuss noise complaints;
3. the landlord will attempt to facilitate a meeting with the tenant and the tenant in the lower unit within 3 weeks of today's date to discuss disturbances in an effort to resolve the tenant's noise complaints.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

Since the parties have settled this dispute I decline to order that the tenant recover the filing fee from the landlord.

Conclusion

For the reasons set out above, and by consent, I hereby order the landlord and the tenant to comply with the settlement agreement made above.

This order is final and binding.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 05, 2018

Residential Tenancy Branch