



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding HIGHPOINT REALTY LTD.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDCT FFT

Introduction

This hearing was convened as a result of the tenants' Application for Dispute Resolution ("application") seeking remedy under the *Residential Tenancy Act* ("Act"). The tenants applied for a monetary order in the amount of \$16,940.00 for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, and to recover the cost of the filing fee.

The tenants, an agent for the landlord ("agent") and a support person for the agent attended the teleconference hearing. The tenants requested to **withdraw their application in full** after 30 minutes as they were unable to locate the registered mail tracking numbers related to the service of the Notice of Dispute Resolution ("Notice of Hearing") and application for ZS and ZZ; who the tenants claim were the owners of the rental property. The agent consented to the withdrawal of the tenants' application. Therefore, I make no findings on the merits of the matter.

The tenants are at liberty to reapply. This decision does not extend any applicable time limits under the *Act*. As the tenants withdrew their application I do not grant the recovery of the cost of the filing fee.

The email addresses for the tenants and the agent were confirmed during the hearing. The decision will be emailed to the tenants and the agent. The decision will be sent by regular mail to respondents ZS and ZZ.

Conclusion

The tenants have withdrawn their application in full.

The tenants are at liberty to reapply. This decision does not extend any applicable time limits under the *Act*.

The filing fee is not granted to the tenants due to the withdrawal of their application at the hearing.

This decision is final and binding on the parties, unless otherwise provided under the *Act*, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 5, 2018

Residential Tenancy Branch