



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Five Rivers Community Services Society
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes ERP FF

Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution. A hearing by telephone conference was held on June 6, 2018. The Tenants applied for an order to have the Landlord make emergency repairs, pursuant to the *Residential Tenancy Act* (the *Act*).

This matter was set for hearing by telephone conference call at 11 A.M. (Pacific Time) on June 6, 2018. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 06, 2018

Residential Tenancy Branch