



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC, MNSD, FF

Introduction

This hearing was scheduled for 1:00 p.m. on this date, via teleconference call, to hear the tenant's application for a Monetary Order for return of the security deposit and damages or loss under the Act, regulations or tenancy agreement. The landlord appeared at the hearing; however, despite leaving the telephone line open until 1:11 p.m. the tenants did not appear. I also confirmed from the teleconference system that the landlord and I were the only ones who had called into this teleconference. The landlord confirmed that she received the tenants' Application for Dispute Resolution by way of registered mail sent to her in November 2017 and that she was prepared to respond to the claims against her. Since the landlord appeared and was prepared to proceed with the tenant's application, given the tenants failure to appear at the hearing, I dismissed the tenants' application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 12, 2018

Residential Tenancy Branch