



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD, FFT

On June 20, 2018, the Tenant submitted an Application for Dispute Resolution under the *Residential Tenancy Act* (the “Act”) requesting a Monetary Order for the return of her security deposit, and to recover the cost of the filing fee. The matter was set for a participatory hearing via conference call.

The Tenant was emailed the Notice of a Dispute Resolution Hearing by the Residential Tenancy Branch on June 21, 2018. The Tenant; however, did not attend the teleconference hearing set for today at 1:30 p.m. The phone line remained open for 11 minutes and was monitored throughout this time. The only people to call into the hearing were the Landlords who indicated that they were ready to proceed and furthermore, that the Tenant had not served a Notice of Hearing to them. I have confirmed that the file audit records indicated that the Tenant did not make any attempt to cancel the hearing prior to the start. I have also confirmed that the date, time and codes for the teleconference were correct and that the only persons showing on the teleconference system were the Landlords and myself.

After keeping the phone line open for 11 minutes, I dismissed the Tenant’s Application without leave to reapply as the Tenant failed to attend the hearing to present the merits of their Application or, at the very least, cancel their scheduled hearing in advance of the hearing.

Analysis

I find that the Application for Dispute Resolution has been abandoned.

Conclusion

I dismiss the Application for Dispute Resolution without leave to reapply. I have not made any findings of fact or law with respect to the Application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 09, 2018

Residential Tenancy Branch