



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNDCT

### Introduction

This hearing dealt with a tenant's application for a Monetary Order for damages or loss under the Act, regulations or tenancy agreement. Both parties appeared or were represented at the hearing and had the opportunity to make relevant submissions and to respond to the submissions of the other party pursuant to the Rules of Procedure.

### Preliminary and Procedural Matters

At the outset of the hearing I explored service of hearing documents. The tenant sent her hearing package to the landlords via registered mail. The landlords acknowledged receiving the documents generated by the Residential Tenancy Branch but denied receiving the Monetary Order worksheet or the receipts the tenant submitted. I described the documents to the landlords and the landlords stated they were prepared to proceed to resolve this case. The tenant acknowledged receipt of the landlords' submission sent to her by registered mail.

The style of cause was amended to reflect the correct spelling of the landlord's first name.

After both parties had an opportunity to be heard, the parties turned their minds to resolving this dispute by way of a settlement agreement. A settlement agreement was reached and I have recorded it by way of this decision and the Order that accompanies it.

### Issue(s) to be Decided

What are the terms of settlement?

### Background and Evidence

The parties reached the following agreement in full and final resolution of the tenant's claims against the landlords:

1. The landlords shall pay to the tenant the sum of \$1,117.00.

### Analysis

Pursuant to section 63 of the Act, I have the authority to assist parties in reaching a settlement agreement during the hearing and to record the agreement in the form of a decision or order.

I have accepted and recorded the agreement reached by the parties during this hearing and I make the term(s) an Order to be binding upon both parties.

In recognition of the mutual agreement, I provide the tenant with a Monetary Order in the amount of \$1,117.00 to ensure payment is made as agreed upon.

### Conclusion

The parties reached a full and final settlement agreement in resolution of this dispute. In recognition of the settlement agreement I provide the tenant with a Monetary Order in the amount of \$1,117.00 to ensure payment is made as agreed upon.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 25, 2018

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Residential Tenancy Branch