



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding PROSPERO INTERNATIONAL REALTY INC.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC, RR, FF

Introduction

The tenants apply for a monetary award and rent reduction claiming a loss of a service or facility, a swimming pool.

None of the parties attended for the hearing within ten minutes after its scheduled start time at 9:30 a.m. on September 18, 2018. The call-in numbers and participant codes provided in the Notice of Hearing were confirmed as correct. The teleconference system confirmed that this arbitrator was the only person who had called into this teleconference during that period.

As a result, the application is dismissed with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 18, 2018

Residential Tenancy Branch