



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding COMMUNITY BUILDERS FOUNDATION
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC MNSD

This hearing was convened pursuant to the Tenants' Application for Dispute Resolution, made on March 8, 2018. The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act*:

- a monetary order for money owed or compensation for damage or loss; and
- an order that the Landlord return all or part of the security deposit and/or pet damage deposit.

This matter was set for hearing by telephone conference call at 1:30 P.M. on October 4, 2018. The line remained open while the phone system was monitored for ten minutes and the only participants who called into the hearing during this time were the agents of the Respondent. Therefore, as the Applicants did not attend the hearing by 1:40 P.M., and the agents of the Respondent appeared and were ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 4, 2018

Residential Tenancy Branch