



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      FFL MNRL-S

### Introduction

This hearing was scheduled to convene at 1:30 p.m. on November 27, 2018 by way of conference call concerning an application made by the landlords seeking a monetary order for unpaid rent or utilities; an order permitting the landlords to keep all or part of the pet damage deposit or security deposit; and to recover the filing fee from the tenant for the cost of the application.

One of the landlords attended the hearing, gave affirmed testimony and represented the other landlord. However, the line remained open while the telephone system was monitored for 10 minutes prior to hearing any testimony, and no one for the tenant joined the call.

The landlord testified that the tenant was served with the Landlord Application for Dispute Resolution and notice of this hearing (the Hearing Package) by registered mail on July 26 or 28, 2018 and was permitted to provide proof of such service after the hearing had concluded. I have not received any proof of service, and therefore cannot be satisfied that the tenant has been served in accordance with the *Residential Tenancy Act*.

The landlords' application is dismissed with leave to reapply.

I make no findings of fact or law with respect to the merits of landlords' application.

### Conclusion

For the reasons set out above, the landlords' application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 11, 2018

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Residential Tenancy Branch