



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding GUERARD'S FURNITURE and
[tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDCT MNSD FFT

Introduction

This hearing dealt with an Application for Dispute Resolution (“application”) by the tenants seeking remedy under the *Residential Tenancy Act* (“Act”) for a monetary order in the amount of \$2,106.00 for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, for the return of the security deposit and/or pet damage deposit, and to recover the cost of the filing fee.

The tenants were provided with a copy of the Notice of a Dispute Resolution Hearing dated September 25, 2018 (“Notice of Hearing”). The tenants however, did not attend the teleconference hearing set for Tuesday, January 22, 2019 at 1:30 p.m. Pacific Time. The phone line remained open for 10 minutes and was monitored throughout this time. The only persons to call into the hearing were the landlord and the spouse of the landlord.

According to the case management system audit notes, the tenants did not make any attempt to cancel the hearing prior to the hearing. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that the landlord, spouse of the landlord and I were the only ones who had called into this teleconference.

Preliminary and Procedural Matter

The email addresses of the parties were included in the tenants’ application. The landlord confirmed that the email address for the landlord was correct. The decision will be emailed to the parties as a result.

Conclusion

Following the ten minute waiting period, the application of the tenants was **dismissed without leave to reapply** as the tenants failed to attend the hearing to present the merits of their application or at the very least cancel their scheduled hearing in advance of the hearing.

This decision does not extend any applicable time limits under the *Act*.

I do not grant the filing fee as a result.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 22, 2019

Residential Tenancy Branch