



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      OLC

### Introduction

This hearing dealt with the tenant's application under the *Residential Tenancy Act* ("the Act") for the following:

- An order for the landlord to comply with the Act, regulation, and/or the tenancy agreement pursuant to section 62(3).

This matter was set for hearing by telephone conference. The landlord attended the hearing but no one attended on behalf of the tenants. I left the teleconference hearing connection open from the time it was scheduled for an additional ten minutes to enable them to call. I confirmed that the Notice of Hearing provided the correct call-in numbers and participant codes. I also confirmed from the teleconference system that no one had called into the teleconference other than myself and the landlord.

### Conclusion

Rule 7.3 of the Rules of Procedure provides as follows:

**7.3 Consequences of not attending the hearing** – If a party or their agent fails to attend the hearing, the arbitrator may conduct the dispute resolution hearing in the absence of that party or dismiss the application with or without leave to reapply.

As the applicants did not attend the hearing, and in the absence of any evidence or submissions, I order the application dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 11, 2019

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Residential Tenancy Branch