



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding DEERVIEW LODGE + SUITES  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      OLC LAT

### Introduction

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the *Act*) for:

- authorization to change the locks to the rental unit
- an order requiring the landlord to comply with the *Act*, regulation or tenancy agreement

The Landlord did not attend the hearing. The Tenants attended the hearing and provided testimony. The Tenants were provided the opportunity to present evidence orally and in written and documentary form, and to make submissions to me.

During the hearing, the Tenants testified that they have already vacated the rental unit and no longer need any of the remedies they applied for in this application (issues with heat, power, water, and keys to the rental unit).

In consideration of this, and the fact that the issues they applied for are now moot, I dismiss the Tenants' application in full, without leave to reapply.

The Tenants are at liberty to apply for other remedies under the *Act*, other than the issues dismissed in this hearing, if necessary.

### Conclusion

The Tenants' application is dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 29, 2019

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Residential Tenancy Branch