



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes:

PSF, MNDCT

Introduction

This hearing was convened in response to the Tenant's Application for Dispute Resolution, in which the Tenant applied for an Order requiring the Landlord to provide services or facilities and for a monetary Order.

Issue(s) to be Decided

Is there a need to issue an Order requiring the Landlord to provide heat?
Is the Tenant entitled to compensation for money lost as a result of not being provided with heat?

Background and Evidence

This hearing was scheduled to commence at 11:00 a.m. on April 09, 2019. The Agent for the Landlord of the rental unit dialed into the teleconference prior to the scheduled start time. I dialed into the teleconference at 11:01 a.m. By the time the teleconference was terminated at 11:13, the Tenant had not appeared.

The Agent for the Landlord of the rental unit stated that the individual named as the Respondent in this matter is not the landlord of the unit. She stated that the named Respondent is actually an agent for the landlord of the unit. She stated that landlord of the unit is the party that is named on the bottom of the first page of this decision.

The Agent for the Landlord stated that the Application for Dispute Resolution and the Notice of Hearing was left in the office mail slot at the residential complex on March 04, 2019.

The Agent for the Landlord stated that the rental unit has been vacated.

Analysis

I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that the Agent for the Landlord and I were the only ones who had called into this teleconference.

I find that the Tenant failed to diligently pursue the application and I therefore dismiss the application without leave to reapply.

Conclusion

The Application for Dispute Resolution is dismissed, without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 09, 2019

Residential Tenancy Branch