



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      OLC, PSF, RR

### Introduction

This hearing was convened as a result of the tenant's Application for Dispute Resolution ("application") seeking remedy under the *Residential Tenancy Act* ("Act"). The tenant applied for an order to compel the landlord to comply with the Act, regulation or tenancy agreement, for an order to compel the landlord to provide services or facilities, for a rent reduction, and to recover the cost of the filing fee.

The tenant, the landlord and counsel for the landlord ("counsel") attended the teleconference hearing. I introduced myself and the participants and an opportunity to ask questions was given to both parties. The parties provided affirmed testimony. Neither party raised concerns regarding the service of documentary evidence.

### Preliminary and Procedural Matters

At the outset of the hearing, the tenant confirmed that they continue to occupy the rental unit. In addition, the parties provided their email addresses at the outset of the hearing. The parties confirmed their understanding that the decision would be emailed to both parties.

### Settlement Agreement

During the hearing, the parties agreed to settle these matters on the following conditions:

1. The parties agree that the landlord will pay the tenant \$1,500.00 and will postmark the payment no later than **April 19, 2019 by 5:00 p.m.**

2. The tenant is granted a monetary order in the amount of \$1,500.00 which will be of no force or effect if the landlord complies with #1 above and the tenant successfully deposits the entire amount owed by the landlord to the tenant.
3. The tenant agrees to withdraw their application in full as part of this mutually settled agreement.
4. The parties agree that this mutually settled agreement represents a full and final settlement of all matters related to this tenancy up to and including April 11, 2019.

This settlement agreement was reached in accordance with section 63 of the *Residential Tenancy Act*. The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the binding nature of this full and final settlement of these matters.

### Conclusion

This matter was resolved by way of a mutually settled agreement.

I order the parties to comply with their settlement agreement described above.

The tenancy shall continue until ended in accordance with the *Act*.

This decision is final and binding on the parties, unless otherwise provided under the *Act*, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 15, 2019

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Residential Tenancy Branch