



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      OPRM-DR, FFL

### Introduction

This matter proceeded by way of an *ex parte* Direct Request Proceeding, pursuant to section 55(4) of the *Residential Tenancy Act* (the *Act*), and dealt with an Application for Dispute Resolution by the landlords for an Order of Possession based on unpaid rent and a Monetary Order.

The landlords submitted a Proof of Service Notice to End Tenancy form which declares that on May 3, 2019, the landlords sent the tenants a 10 Day Notice by registered mail to the rental unit.

The landlords submitted a copy of two Canada Post Customer Receipts containing the Tracking Numbers to confirm packages were sent to the tenants on May 3, 2019.

The landlords have not submitted a copy of the Proofs of Service of the Notices of Direct Request Proceeding to establish service of the Notice of Direct Request Proceeding documents to the tenants.

### Issue(s) to be Decided

Are the landlords entitled to an Order of Possession for unpaid rent pursuant to sections 46 and 55 of the *Act*?

Are the landlords entitled to monetary compensation for unpaid rent pursuant to section 67 of the *Act*?

Are the landlords entitled to recover the filing fee for this application pursuant to section 72 of the *Act*?

### Analysis

In an *ex parte* Direct Request Proceeding, the onus is on the landlord to ensure that all submitted evidentiary material is in accordance with the prescribed criteria and that such evidentiary material does not lend itself to ambiguity or give rise to issues that may need further clarification beyond the purview of a Direct Request Proceeding. If the landlord cannot establish that all documents meet the standard necessary to proceed via the Direct Request Proceeding, the application may be found to have deficiencies

that necessitate a participatory hearing, or, in the alternative, the application may be dismissed.

In this type of matter, the landlords must prove they served the tenants with the Notice of Direct Request proceeding with all the required inclusions as indicated on the Notice as per section 89 of the *Act*.

I note that the landlords submitted a copy of two Canada Post Customer Receipts containing Tracking Numbers to confirm packages were sent to the tenants on May 3, 2019. However, the landlords have not provided a copy of the Proofs of Service of the Notices of Direct Request Proceeding which would include landlord statements establishing service of the Notice of Direct Request Proceeding documents to each of the tenants. In their place, I find that the landlords submitted a copy of the Proof of Service Notice to End Tenancy form discussing service of a 10 Day Notice to the tenants.

I find that I am not able to confirm service of the Notices of Direct Request Proceeding to the tenants, which is a requirement of the Direct Request process, and for this reason the landlords' application for an Order of Possession and a Monetary Order for unpaid rent is dismissed with leave to reapply.

As the landlords were not successful in this application, I find that the landlords are not entitled to recover the \$100.00 filing fee paid for this application.

### Conclusion

I dismiss the landlords' application for an Order of Possession and a Monetary Order for unpaid rent with leave to reapply.

I dismiss the landlords' application to recover the filing fee paid for this application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 03, 2019

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Residential Tenancy Branch