



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

INTERIM DECISION

Dispute Codes MNDC, RR

Introduction

This teleconference was scheduled to hear the tenant's application for dispute resolution seeking compensation for damage or loss under the Act, regulation or tenancy agreement and for a rent reduction.

The tenant and his counsel signed into the hearing by conference call at the scheduled time of 9:30am. The landlord did not. The tenant informed me that there were two notices sent out with different times for the hearing by conference call.

The notice dated April 02, 2019 stated that the hearing was scheduled for this date at 9:30 am while the notice dated April 15, 2019 stated that the hearing was scheduled this date at 1:30pm. The tenant received both notices.

The tenant's counsel suggested that she contact the landlord to notify him of the hearing. The landlord's counsel KH joined the conference call after receiving a phone call from the tenant's counsel ER. KH confirmed that as per the notice of hearing received by the landlord, the hearing was scheduled for 1:30pm. The landlord was unable to attend at 9:30 am.

I informed the parties that the option of coming to an agreement to settle the matter, was available to them. KH testified that prior to the hearing, she had made an offer of settlement to the tenant by email but had not heard back. During the hearing KH made the same offer to the tenant which was rejected by the tenant. ER requested that the hearing be rescheduled.

The parties agreed to have the hearing rescheduled.

Conclusion

This Hearing is adjourned. **Each party's copy of this Interim Decision is accompanied by a Notice of Reconvened Hearing which provides the date, time and access code for the reconvened Hearing.** The tenant is not required to serve the landlord with a copy of the Notice.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 17, 2019

Residential Tenancy Branch