



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding Bristol Homes  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      OLC, FFT

### Introduction

In this dispute, the tenants had sought an order that the landlord comply with the Act, pursuant to section 62 of the *Residential Tenancy Act* (the “Act”), and, they sought compensation for the cost of the filing fee under section 72(1) of the Act.

A dispute resolution hearing was held on June 27, 2019. The hearing started at 11:00 AM and ended at 11:10 AM. The landlord’s agent and the owner of the rental property attended the hearing, but the tenants did not.

### Preliminary Issue: Non-Attendance of Applicants

The standard of proof in a dispute resolution hearing is on a balance of probabilities, which means that it is more likely than not that the facts occurred as claimed. The onus to prove their case is on the person making the claim.

Since that the tenants did not attend the hearing to prove their case, I dismiss their application without leave to reapply.

This decision is made on authority delegated to me under section 9.1(1) of the Act.

Dated: June 27, 2019

---

Residential Tenancy Branch