



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding OKANAGAN VALLEY RENTALS and
[tenant name suppressed to protect privacy]

DECISION

Dispute Codes

RPP MNDC MNSD

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on July 17, 2019. The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act*:

- an order that the Landlord return the Tenants' personal property;
- a monetary order for money owed or compensation for damage or loss; and
- an order that the Landlord return all or part of the security deposit and/or pet damage deposit.

This matter was set for hearing by telephone conference call at 11:00 A.M. on September 20, 2019. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 23, 2019

Residential Tenancy Branch