



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD FF

Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution. A hearing by telephone conference was held on September 13, 2019. The Tenants applied for the return of their security deposit, pursuant to the *Residential Tenancy Act* (the *Act*).

This matter was set for hearing by telephone conference call at 1:30 pm (Pacific Time) on September 13, 2019. The Landlord/Respondent attended the teleconference hearing and was ready to proceed; however, the Tenant/Applicant did not attend. The line remained open while the phone system was monitored for 20 minutes and the Tenant/Applicant did not call in during this time. Therefore, as the Applicants did not attend the hearing by 1:50 pm, **I dismiss the claim, in full, without leave to reapply.**

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 13, 2019

Residential Tenancy Branch