



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes CNR, FFT, LRE, OLC, PSF, RR

Introduction and Conclusion

This hearing convened as a result of a Tenants' Application for Dispute Resolution, filed August 12, 2019, wherein the Tenants sought the following relief:

- an order canceling a 10 Day Notice to End Tenancy for Unpaid Rent or Utilities issued on August 2, 2019;
- an Order that the Landlord:
 - comply with the *Residential Tenancy Act*, the *Residential Tenancy Regulation*, or the tenancy agreement;
 - provide services or facilities required by law; and,
 - be restricted from entering the rental unit;
- an Order reducing the Tenants' rent for the cost of services or facilities; and,
- recovery of the filing fee.

The hearing of Tenants' Application was scheduled for telephone conference at 11:00 a.m. on September 24, 2019. Both parties called into the hearing.

At the outset of the hearing the Tenants advised that they vacated the rental unit on September 15, 2019.

As the relief sought by the Tenants relates to an ongoing tenancy, and this tenancy has ended, the Tenants claims are dismissed without leave to reapply.

The parties indicated that issues relating to the Tenants' security deposit and other financial matters have yet to be resolved. The parties are both at liberty to apply for monetary compensation.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 24, 2019

Residential Tenancy Branch