



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes DRI

Introduction

This hearing dealt with an Application for Dispute Resolution by the Tenants to dispute a rent increase.

This matter was set for hearing by telephone conference call at 1:30 P.M on this date. The line remained open while the phone system was monitored for ten minutes and the only participant who called into the hearing during this time was the Respondent. Therefore, as the Applicant did not attend the hearing by 1:40 P.M, and the Respondent appeared and was ready to proceed, I dismiss the claim without leave to reapply.

The landlord at the hearing did indicated that the parties have come to a settlement and did not expect the tenants to attend. The tenants should be aware when they settle matters prior to the hearing it is their responsibility as Applicants to cancel the hearing.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 07, 2019

Residential Tenancy Branch