



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      RR, FFT

### Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on August 8, 2019, (the "Application"). The Tenants applied for an order granting a rent reduction, and the recovery of the filing fee, pursuant to the *Residential Tenancy Act* (the "Act").

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on October 11, 2019. Only the Landlord phoned into the hearing and provided affirmed testimony. The line remained open while the phone system was monitored for ten minutes and no Applicants called into the hearing during this time. Therefore, as no one for the Tenants attended the hearing by 11:10 A.M., I dismiss their claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 11, 2019

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Residential Tenancy Branch