



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes RP, RR

Introduction

This teleconference hearing was scheduled in response to an application by the Tenants under the *Residential Tenancy Act* (the “Act”) for an Order for repairs to be completed, and for a reduction in rent due to repairs, services or facilities agreed upon but not provided.

One of the Tenants and an agent for the Landlord (the “Landlord”) were present for the duration of the hearing. The Landlord confirmed receipt of the Notice of Dispute Resolution Proceeding package from the Tenant.

The parties were affirmed to be truthful in their testimony and were provided with the opportunity to present evidence, make submissions and question the other party. However, during the hearing the parties reached a settlement agreement which will be outlined below.

Settlement Agreement

As stated in Section 63 of the *Act*, parties may be provided the opportunity to settle their dispute and for a settlement reached to be recorded in the form of a decision and/or order. The parties reached the following agreement:

1. The Tenants have been provided compensation for the time period when repairs were completed in the rental unit.
2. After compensation for the repairs is calculated, the Tenants owe rent for September and October 2019 in the amount of \$2,414.90.
3. The Tenants agree to pay the above amount by October 30, 2019.

4. The Tenants will owe rent as due on November 1, 2019.

To uphold the agreement reached, I issue the Landlord a Monetary Order in the amount of \$2,414.90. This Monetary Order may be served to the Tenants and enforced should the Tenants not pay the outstanding rent amount by October 30, 2019 as agreed upon.

The parties both confirmed that they were entering into the settlement agreement voluntarily and of their own free will. They also confirmed their understanding that a settlement agreement is final and binding and constitutes full resolution of the claims on the Application for Dispute Resolution.

Conclusion

The parties are ordered to follow the terms of the settlement agreement outlined above.

To uphold the settlement agreement reached, I grant the Landlord a **Monetary Order** in the amount of **\$2,414.90**. The Landlord is provided with this Order in the above terms and the Tenants must be served with this Order should the amount not be paid by October 30, 2019 as agreed upon. Should the Tenants fail to comply with this Order, this Order may be filed in the Small Claims Division of the Provincial Court and enforced as an Order of that Court.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 21, 2019

Residential Tenancy Branch