



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ROYSOR ENTERPRISES LTD.
and ROYAL LePAGE MANAGEMENT CO.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes OLC, PSF

In the Application for Dispute Resolution filed by the Tenants (“Application”), they applied for an order for the Landlord to comply with the legislation and/or tenancy agreement, and for an order to provide services and facilities required by the tenancy agreement or law.

This matter was set for hearing by telephone conference call at 1-888-458-1598 on October 31, 2019 at 9:30 a.m. (Pacific Time). Neither Party contacted the telephone bridge. The telephone line remained open while the phone system was monitored for ten minutes. Neither Party appeared. I then concluded the hearing and closed the conference call.

As neither Party appeared for the hearing, I order the Application dismissed with leave to reapply. I make no findings on the merits of the matter. Liberty to reapply is not an extension of any applicable limitation periods.

This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 1, 2019

Residential Tenancy Branch