



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

matter regarding PACIFIC WEST APARTMENTS and ROCKWELL
DEVELOPMENTS and [tenant name suppressed to protect privacy]

DECISION

Dispute Code RP RR MNDC

This hearing was convened as a result of the Tenant's Application for Dispute Resolution, made on October 3, 2019. The Tenant applied for the following relief, pursuant to the *Residential Tenancy Act*:

- an order requiring the Landlord to make repairs to the unit, site, or property;
- an order that rent be reduced for repairs, services or facilities agreed upon but not provided; and
- a monetary order for money owed or compensation for damage or loss.

This matter was set for hearing by telephone conference call at 1:30 P.M. on November 4, 2019. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 1:40 P.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 5, 2019

Residential Tenancy Branch