



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding NOVA RELOCATION INC and  
[tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      MNSD FF

This hearing was convened pursuant to the Tenant's Application for Dispute Resolution, made on July 24, 2019. The Tenant applied for the following relief, pursuant to the *Residential Tenancy Act*:

- an order that the Landlord return all or part of the security deposit and/or pet damage deposit; and
- an order granting recovery of the filing fee.

This matter was set for hearing by telephone conference call at 1:30 P.M. on November 14, 2019. The line remained open while the phone system was monitored for 10 minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 1:40 P.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 15, 2019

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Residential Tenancy Branch