



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding PACIFICA HOUSING ZALL MANAGERS  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Code      OLC PSF MNDC

This hearing was convened as a result of the Tenant's Application for Dispute Resolution, made on September 17, 2019. The Tenant applied for the following relief, pursuant to the *Residential Tenancy Act*:

- an order that the Landlord comply with the *Residential Tenancy Act*, regulation, and/or the tenancy agreement;
- an order that the Landlord provide services or facilities required by the tenancy agreement or law; and
- an order granting compensation for monetary loss or other money owed.

This matter was set for hearing by telephone conference call at 11:00 A.M. on November 19, 2019. The line remained open while the phone system was monitored for ten (10) minutes and the only participants who called into the hearing during this time were the Respondent's agents. Therefore, as the Applicant did not attend the hearing by 11:10 A.M, and the Respondent's agents appeared and were ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 19, 2019

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Residential Tenancy Branch