



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes ERP

Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution, made on November 7, 2019, (the "Application"). The Tenant has applied for an expedited hearing seeking an order for emergency repairs, pursuant to the *Residential Tenancy Act* (the "Act").

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on November 25, 2019. Only the Landlord attended the hearing at the appointed date and time. The line remained open while the phone system was monitored for ten minutes and no one for the Applicant called into the hearing during this time. Therefore, as no one attended the hearing for the Tenant by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 25, 2019

Residential Tenancy Branch